IN THE CLAIMS

(Currently amended) A device comprising:

 a telephone port for coupling to a telephone network; and
 a processor coupled with the telephone port, wherein the processor is adapted to
 establish a modem connection with a modem over a telephone line;
 exchange data with the modem over the modem connection;
 receive from the modem a first MOH request for temporarily discontinuing the modem

grant the first request and starting a timer;

receive from the modem a second MOH request for temporarily discontinuing the modem connection again;

consult the timer to determine whether a log-in session timeout time limit has been exceeded; and

if the log-in session timeout time limit has been exceeded, deny the second MOH request.

- (Original) The device of claim 1, wherein the processor is further adapted to: transmit to the modern a warning message that subsequent requests will also be denied.
- (Currently Amended) The device of claim 1, wherein the processor is further adapted to: additionally transmit a reason for denying the second MOH request.
- (Original) The device of claim 1, wherein the processor is further adapted to: if the log-in session timeout time limit has not been exceeded, restart the timer.
- (Original) The device of claim 1, wherein
 the log-in session timeout time limit is a preset default maximum timeout value.
- 6. (Original) The device of claim 1, wherein the processor is further adapted to: determine the log-in session timeout time limit.

- 7. (Original) The device of claim 6, wherein the processor is further adapted to: receive information to identify a user; and look up data about the identified user to determine the log-in session timeout time limit.
- 8. (Original) A device comprising:
 a modem for coupling to a telephone network; and
 a processor coupled with the modem, wherein the processor is adapted to
 establish a modem connection with a network device over a telephone line;
 exchange data with the network device over the modem connection;
 transmit through the modem connection a first request for temporarily discontinuing the
 modem connection;

temporarily discontinue the modern connection pursuant to the first request; and receive from the network device a warning message that a next request for temporarily discontinuing the modern connection will be denied.

- 9. (Original) The device of claim 8, wherein the processor is further adapted to: additionally receive a reason for the warning message.
- 10. (Currently Amended) The device of claim 8, wherein the processor is further adapted to: receive a line request to transmit to the network device a new MOH Modem on Hold (MOH) request for temporarily discontinuing the modem connection after receiving the warning message; and

not transmit the new MOH request over the telephone line responsive to having received the warning message.

- 11. (Original) The device of claim 10, wherein the processor is further adapted to: notify a user that the line request is denied.
- 12. (Currently Amended) A device comprising: means for establishing a modem connection with a modem over a telephone line; means for exchanging data with the modem over the modem connection;

means for receiving from the modem a first MOH request for temporarily discontinuing the modem connection;

means for granting the first request;

means for starting a timer in association with the means for granting the first request; means for receiving from the modern a second MOH request for temporarily discontinuing the modern connection again;

means for consulting the timer to determine whether a log-in session timeout time limit has been exceeded; and

if the log-in session timeout time limit has been exceeded, means for denying the second MOH request.

- 13. (Original) The device of claim 12, further comprising: means for transmitting to the modem a warning message that subsequent requests will also be denied.
- 14. (Original) The device of claim 12, further comprising: means for additionally transmitting a reason for denying the second MOH request.
- 15. (Original) The device of claim 12, further comprising:
 if the log-in session timeout time limit has not been exceeded, means for restarting the timer.
- 16. (Original) The device of claim 12, wherein the log-in session timeout time limit is a preset default maximum timeout value.
- 17. (Original) The device of claim 12, further comprising: means for determining the log-in session timeout time limit.
- 18. (Original) The device of claim 17, further comprising: means for receiving information to identify a user; and

means for looking up data about the identified user to determine the log-in session timeout time limit.

- 19. (Original) A device comprising:

 establishing a modem connection with a network device over a telephone line;

 exchanging data with the network device over the modem connection;

 transmitting through the modem connection a first request for temporarily discontinuing the modem connection;
- temporarily discontinuing the modem connection pursuant to the first request; and receiving from the network device a warning message that a next request for temporarily discontinuing the modem connection will be denied.
- (Original) The device of claim 19, further comprising:
 means for additionally receiving a reason for the warning message.
- 21. (Currently Amended) The device of claim 19, further comprising: means for receiving a line request to transmit to the network device a new MOH request for temporarily discontinuing the modem connection after receiving the warning message; and means for not transmitting the new MOH request over the telephone line responsive to having received the warning message.
- 22. (Original) The device of claim 21, further comprising: means for notifying a user that the line request is denied.
- 23. (Currently Amended) An article comprising: a storage medium, the storage medium having instructions stored thereon, wherein when the instructions are executed by at least one device, they result in:

establishing a modem connection with a modem over a telephone line;
exchanging data with the modem over the modem connection;
receiving from the modem a first MOH request for temporarily discontinuing the modem connection;

granting the first request and starting a timer;

receiving from the modem a second MOH request for temporarily discontinuing the modem connection again;

consulting the timer to determine whether a log-in session timeout time limit has been exceeded; and

if the log-in session timeout time limit has been exceeded, denying the second MOH request.

- 24. (Original) The article of claim 23, wherein the instructions further result in: transmitting to the modem a warning message that subsequent requests will also be denied.
- 25. (Original) The article of claim 23, wherein the instructions further result in: additionally transmitting a reason for denying the second MOH request.
- 26. (Original) The article of claim 23, wherein the instructions further result in: if the log-in session timeout time limit has not been exceeded, restarting the timer.
- 27. (Original) The article of claim 23, wherein the log-in session timeout time limit is a preset default maximum timeout value.
- 28. (Original) The article of claim 23, wherein the instructions further result in: determining the log-in session timeout time limit.
- 29. (Original) The article of claim 28, wherein the instructions further result in: receiving information to identify a user; and looking up data about the identified user to determine the log-in session timeout time limit.

30. (Original) An article comprising: a storage medium, the storage medium having instructions stored thereon, wherein when the instructions are executed by at least one device, they result in:

establishing a modem connection with a network device over a telephone line; exchanging data with the network device over the modem connection; transmitting through the modem connection a first request for temporarily discontinuing

the modem connection;

temporarily discontinuing the modem connection pursuant to the first request; and receiving from the network device a warning message that a next request for temporarily discontinuing the modem connection will be denied.

- 31. (Original) The article of claim 30, wherein the instructions further result in: additionally receiving a reason for the warning message.
- 32. (Currently Amended) The article of claim 30, wherein the instructions further result in: receiving a line request to transmit to the network device a new MOH request for temporarily discontinuing the modem connection after receiving the warning message; and not transmitting the new MOH request over the telephone line responsive to having received the warning message.
- 33. (Original) The article of claim 32, wherein the instructions further result in: notifying a user that the line request is denied.
- 34. (Currently Amended) A method comprising:

 establishing a modem connection with a modem over a telephone line;

 exchanging data with the modem over the modem connection;

 receiving from the modem a first MOH request for temporarily discontinuing the modem connection;

granting the first request and starting a timer;

receiving from the modem a second MOH request for temporarily discontinuing the modem connection again;

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consulting the timer to determine whether a log-in session timeout time limit has been exceeded; and

if the log-in session timeout time limit has been exceeded, denying the second MOH request.

- 35. (Original) The method of claim 34, further comprising: transmitting to the modern a warning message that subsequent requests will also be denied.
- 36. (Currently Amended) The method of claim 34, further comprising: additionally transmitting a reason for denying the second MOH request.
- 37. (Original) The method of claim 34, further comprising: if the log-in session timeout time limit has not been exceeded, restarting the timer.
- 38. (Original) The method of claim 34, wherein the log-in session timeout time limit is a preset default maximum timeout value.
- 39. (Original) The method of claim 34, further comprising: determining the log-in session timeout time limit.
- 40. (Original) The method of claim 39, further comprising:
 receiving information to identify a user; and
 looking up data about the identified user to determine the log-in session timeout time
 limit.
- 41. (Original) A method comprising:

 establishing a modem connection with a network device over a telephone line;

 exchanging data with the network device over the modem connection;

 transmitting through the modem connection a first request for temporarily discontinuing the modem connection;

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temporarily discontinuing the modern connection pursuant to the first request; and receiving from the network device a warning message that a next request for temporarily discontinuing the modern connection will be denied.

- 42. (Original) The method of claim 41, further comprising: additionally receiving a reason for the warning message.
- 43. (Currently Amended) The method of claim 41, further comprising:

 receiving a line request to transmit to the network device a new MOH Modem on Hold

 (MOH) request for temporarily discontinuing the modem connection after receiving the warning message; and

not transmitting the new MOH request over the telephone line responsive to having received the warning message.

44. (Original) The method of claim 43, further comprising: notifying a user that the line request is denied.